

CUSTOMER SERVICE HOW TO'S

GET THE RIGHT STUFF TO THE RIGHT PLACE

CIRCOR INDUSTRIAL – ALLWEILER PUMPS

APPLICATION ENGINEERING

Centrifugal Pumps & Propeller Pumps

AE-EMEA-GP@CIRCOR.COM

3-Screw Pumps

AE-EMEA-GS@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators

AE-EMEA-GE@CIRCOR.COM

Contact the APPLICATION ENGINEERING teams in case:

- You would like to request a quotation for a pump alignment, a new pump or a replacement pump
- You need help with pump selection
- General technical consulting

ORDER HANDLING PUMPS

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps

ORDERS-EMEA-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators

ORDERS-EMEA-GE@CIRCOR.COM

Contact the ORDER HANDLING teams in case:

- You would like to submit a Purchase Order
- You need to know the status of an pump order

AFTERMARKET

Spare parts Inquiries

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps

CC-EMEA-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators

CC-EMEA-GE@CIRCOR.COM

Contact in case:

- You would like to request a quotation for spares
- General aftermarket consulting

Spare parts Orders

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps

ORDERS-MAM-ALLWEILER-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators

CC-EMEA-GE@CIRCOR.COM

Contact in case:

- You would like to submit a Purchase Order for spares
- You need to know the status of an order for spares

Service Engineering

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps

SERVICE-EMEA-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators

SERVICE-EMEA-GE@CIRCOR.COM

Contact in case:

- You need post sale technical support and pump repair/troubleshooting
- You need field service support