

CUSTOMER SERVICE HOW TO'S

GET THE RIGHT STUFF TO THE RIGHT PLACE

CIRCOR INDUSTRIAL – ALLWEILER PUMPS

FOREMARKET

New Pump Inquiries

Centrifugal Pumps & Propeller Pumps
AE-EMEA-GP@CIRCOR.COM

3-Screw Pumps
AE-EMEA-GS@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators
AE-EMEA-GE@CIRCOR.COM

Contact the TECHNICAL SALES teams in case:

- You would like to request a quotation for a new pump alignment or a new pump
- You need help with pump selection
- General technical consulting

New Pump Orders

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps
ORDERS-EMEA-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators
ORDERS-EMEA-GE@CIRCOR.COM

Contact the INSIDE SALES teams in case:

- You would like to submit a Purchase Order for a new pump
- You need to know the status of an order for a new pump

AFTERMARKET

Replacement Pump and Spare Parts Inquiries

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps
CC-EMEA-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators
CC-EMEA-GE@CIRCOR.COM

Contact the Aftermarket Quotation Team in case:

- You would like to request a replacement pump or spares
- General aftermarket consulting

Replacement Pump and Spare Parts Orders

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps
ORDERS-MAM-ALLWEILER-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators
CC-EMEA-GE@CIRCOR.COM

Contact the Aftermarket Orders Team in case:

- You would like to submit a purchase order for replacement pumps or spares
- You need to know the status of an order for replacement pumps or spares

Service Engineering

Centrifugal Pumps, Propeller Pumps & 3-Screw Pumps
SERVICE-EMEA-GR@CIRCOR.COM

PC-Pumps, Hose Pumps and Macerators
SERVICE-EMEA-GE@CIRCOR.COM

Contact the Service Team in case:

- You need post sale technical support and pump repair/troubleshooting
- You need field service support