PRODUCT SERVICE MANUAL

FOR

G3D-275 SERIES PUMPS
(Idler Cup and Hydrostatic Thrust Designs)

WARNING

The Imo General Installation Operation, Maintenance, and Troubleshooting Manual, (No. SRM00046), as well as all other component manuals supplied with these type units should be read thoroughly prior to pump installation, start-up, operation, maintenance or troubleshooting.

Manual No. SRM00060  Rev. 03 (14-0062)  JANUARY 2014
**IMPORTANT NOTE**

The importance of seal chamber priming cannot be overemphasized. Due to the prevalence of seal damage and leakage caused by not filling the seal chamber with liquid before putting a pump in service, this page is located at the beginning of this document.

**SEAL CHAMBER PRIMING**

Fill mechanical seal chamber with liquid to insure seal does not start dry. This can be done by removing seal vent set-screw and pouring liquid into vent passageway before opening pump inlet. Alternately, seal chamber can be vented in situations where inlet pressure is above atmospheric by opening inlet and discharge valves and then loosening seal vent plug to allow positive inlet pressure to push air out of seal chamber until oil flows from it. See figure below.

![Diagram: Filling or Venting Seal Cavity Using Seal Vent](image)

**CAUTION**

Failure to fill or vent seal chamber as described above may cause damage to seal running faces which may result in seal leakage.
READ THIS ENTIRE PAGE BEFORE PROCEEDING

FOR SAFETY OF PERSONNEL AND TO PREVENT DAMAGE TO EQUIPMENT, THE FOLLOWING NOMENCLATURE HAS BEEN USED IN THIS MANUAL

| DANGER | Failure to observe precautions noted in this box can result in severe bodily injury or loss of life. |
| WARNING | Failure to observe precautions noted in this box can cause injury to personnel by accidental contact with equipment or liquids. Protection should be provided by user to prevent accidental contact. |
| CAUTION | ATTENTION | Failure to observe precautions noted in this box can cause damage or failure of equipment. |

| Noncompliance of safety instructions identified by the following symbol could affect safety for persons: |
| Safety instructions where electrical safety is involved are identified by: |
| Safety instructions which shall be considered for reasons of safe operation of pump and/or protection of pump itself are marked by the sign: |

| ATTENTION |
| If operation of pump is critical to your business, we strongly recommend you keep a spare pump or major repair kit in stock at all times. As a minimum, a minor repair kit (o-rings, gaskets, shaft seal and bearings) should be kept in stock so pump refurbishment after internal inspection can be accomplished. |
A. GENERAL INSTRUCTIONS

The instructions found herein cover the disassembly, assembly and parts identification of G3D-275 series pumps. Both the original design with idler cups and the newer design with hydrostatic idlers are covered.

NOTE: Individual contracts may have specific provisions that vary from this manual. Should any questions arise which may not be answered by these instructions, refer to the Imo General Installation Operation, Maintenance, and Troubleshooting Manual, (No. SRM00046), provided with your order. For further detailed information and technical assistance please refer to Imo Pump, Technical/Customer Service Department, at (704) 289-650 11.

This manual cannot possibly cover every situation connected with the installation, operation, inspection, and maintenance of equipment supplied. Every effort was made to prepare the text of the manual so that engineering and design data is transformed into the most easily understood wording. Imo Pump must assume personnel assigned to operate and maintain supplied equipment and apply this instruction manual have sufficient technical knowledge and are experienced to apply sound safety and operational practices which may not be otherwise covered by this manual.

In applications where equipment furnished by Imo Pump is to become part of processing machinery, these instructions should be thoroughly reviewed to ensure proper fit of the equipment into overall plant operational procedures.

⚠️ WARNING ⚠️

If installation, operation, and maintenance instructions are not correctly and strictly followed and observed, injury to personnel or serious damage to pump could result. Imo Pump cannot accept responsibility for unsatisfactory performance or damage resulting from failure to comply with instructions.

B. INTRODUCTION

This instruction manual covers series G3D-275 Imo pumps. This series of pumps has been designed for use in hydraulic, lubricating, seal, distillate, residual, fuel and crude oil applications. The model and design construction of each pump can be identified by the designator code on the pump nameplate. Definitions of model designators are identified in figure 1.
C. DESCRIPTION OF EQUIPMENT

G3D-275 Series pumps are positive displacement, rotary screw pumps consisting of a precision bored housing which encloses a driven screw (power rotor) and two intermeshing following screws (idler rotors). These screws when rotating form a succession of closures or cavities. As they rotate, fluid is moved axially from inlet port to outlet port in a continuous, uniform flow with minimum fluid pulsation and pump noise.

D. PUMP MODEL IDENTIFICATION

This instruction manual covers Imo Series G3D-275 pumps. The model of each pump is identified on pump nameplate. Refer to figure 1 and table 1 for instructional keys when using this manual.

Figure 1 – Model Designator Definitions

E. ORDERING INSTRUCTIONS

When corresponding with Imo Pump regarding Series G3D-275 series pumps, refer to pump nameplate, this instruction manual, and assembly drawing as instructed below:

1. From pump nameplate, record pump model number, serial number, and manufactured date.

2. Record instruction manual number, revision, and date.
3. From instruction manual, record figure numbers that apply to replacement part(s).

4. From assembly drawing or parts list (see table 2) provide IDP number(s) and names for replacement part(s).

5. Give above information to your Imo service representative.

Imo sales and service representatives are listed herein and in General Instruction Manual, CA-1.

F. OPERATION

F.1 LIQUID LIMITATIONS
Never operate with thin liquids such as solvents or water. Pump is designed for liquids having general characteristics of oil.

F.2 OPERATING LIMITS

<table>
<thead>
<tr>
<th>CAUTION</th>
<th>ATTENTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating conditions, such as speed, fluid viscosity, temperature, inlet pressure, discharge pressure, filtration, duty cycle, drive type, mounting, etc., are interrelated. Due to these variable conditions, specific application limits may be different from operational limitations. Equipment must not be operated without verifying system operating requirements are within pump’s capabilities.</td>
<td></td>
</tr>
</tbody>
</table>

Under no circumstances are the following operating limits (specified in table 1) to be exceeded without specific approval from Imo Pump.

**Table 1 – Normal Pump Operating and Structural Limits**

<table>
<thead>
<tr>
<th>Condition</th>
<th>Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum Speed</td>
<td>3600 rpm</td>
</tr>
<tr>
<td>Minimum Viscosity</td>
<td>32 SSU</td>
</tr>
<tr>
<td>Maximum Viscosity (figure 1)</td>
<td></td>
</tr>
<tr>
<td>1st Letter Designator B</td>
<td>2500 SSU</td>
</tr>
<tr>
<td>1st Letter Designator H</td>
<td>15000 SSU</td>
</tr>
<tr>
<td>Minimum Liquid Temperature</td>
<td>0°F</td>
</tr>
<tr>
<td>Maximum Liquid Temperature (figure 1)</td>
<td></td>
</tr>
<tr>
<td>1st Letter Designator B</td>
<td>180°F</td>
</tr>
<tr>
<td>1st Letter Designator H</td>
<td>220°F</td>
</tr>
<tr>
<td>Maximum Inlet Pressure</td>
<td>75 psig</td>
</tr>
<tr>
<td>Maximum Discharge Pressure (Continuous Duty)</td>
<td>500 psig</td>
</tr>
<tr>
<td>Filtration</td>
<td>Refer to General Instruction Manual, CA-1</td>
</tr>
<tr>
<td>Drive</td>
<td>Direct or Belt</td>
</tr>
<tr>
<td>Mounting</td>
<td>Foot mounted in any attitude</td>
</tr>
</tbody>
</table>

3
G. PARTS LIST

Table 2 – Pump Parts List

<table>
<thead>
<tr>
<th>IDP</th>
<th>QTY</th>
<th>DESCRIPTION</th>
<th>KIT</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>Case</td>
<td>I</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
<td>Housing</td>
<td>XX</td>
</tr>
<tr>
<td>3</td>
<td>1</td>
<td>Plug</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>1</td>
<td>Anti-Rotation Tube</td>
<td>XX</td>
</tr>
<tr>
<td>5</td>
<td>2</td>
<td>O-ring</td>
<td>X</td>
</tr>
<tr>
<td>6</td>
<td>1</td>
<td>O-ring</td>
<td>X</td>
</tr>
<tr>
<td>7</td>
<td>1</td>
<td>O-ring</td>
<td>X</td>
</tr>
<tr>
<td>9</td>
<td>1</td>
<td>Inboard Cover</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>16</td>
<td>Hex Bolts</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>1</td>
<td>Power Rotor</td>
<td>XX</td>
</tr>
<tr>
<td>13</td>
<td>2</td>
<td>Snap Rings</td>
<td>X</td>
</tr>
<tr>
<td>14</td>
<td>1</td>
<td>Spacer/Seal Seat Adapter</td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>1</td>
<td>Bearing</td>
<td>X</td>
</tr>
<tr>
<td>16</td>
<td>1</td>
<td>Key</td>
<td>X</td>
</tr>
<tr>
<td>17</td>
<td>1</td>
<td>Bearing Retainer</td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>4</td>
<td>Hex Bolts</td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>2</td>
<td>Idlers</td>
<td>XX</td>
</tr>
<tr>
<td>20</td>
<td>2</td>
<td>Idler Cups</td>
<td>XX</td>
</tr>
<tr>
<td>21</td>
<td>1</td>
<td>Thrust Plate</td>
<td>XX</td>
</tr>
<tr>
<td>22</td>
<td>2</td>
<td>Thrust Spacer</td>
<td></td>
</tr>
<tr>
<td>23</td>
<td>2</td>
<td>Hex Cap Screws</td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>2</td>
<td>Washer</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>1</td>
<td>Mechanical Seal**</td>
<td>X</td>
</tr>
<tr>
<td>26</td>
<td>1</td>
<td>Inlet</td>
<td></td>
</tr>
<tr>
<td>28</td>
<td>1</td>
<td>Housing Spacer</td>
<td></td>
</tr>
<tr>
<td>38</td>
<td>1</td>
<td>Seal Spacer***</td>
<td>X</td>
</tr>
<tr>
<td>68</td>
<td>3</td>
<td>Inlet Pipe Plug</td>
<td></td>
</tr>
<tr>
<td>72</td>
<td>1</td>
<td>O-ring</td>
<td>X</td>
</tr>
<tr>
<td>81</td>
<td></td>
<td>O-ring / Gasket *</td>
<td>X</td>
</tr>
<tr>
<td>86</td>
<td>1</td>
<td>Bushing (Steel and C-Flange Designs Only)</td>
<td>XX</td>
</tr>
</tbody>
</table>

X = Minor Repair Kit Items.
XX = Major Repair Kit Items. (Items marked (X) are included in Major Repair Kit.)
* = This is an O-ring or a gasket depending on pump seal configuration. Gasket supplied with seal.
** = Not used in “DKH” pumps

H. PUMP MAINTENANCE

⚠️ WARNING ⚠️

Failure to observe precautions while installing, inspecting and maintaining pump can cause injury to personnel from accidental handling of liquids that may harm skin or clothing, or fire hazard risks from flammable liquids, or injury from high pressure fluid jets.

⚠️ DANGER ⚠️

BEFORE working on equipment, make sure all power to equipment is disconnected and locked-out.

H.1 GENERAL COMMENTS

NOTE: Part number identifiers (IDP) contained within parenthesis such as (9) refer to circled numbers shown on assembly drawings (figures 2 through 4).

De-energize driver before starting with any maintenance action.
H.2 TOOLS REQUIRED

Procedures described in this manual require common mechanics hand tools, a torque wrench, dial indicators for alignment and a suitable lifting device, such as slings, straps, etc.

H.3 MECHANICAL SEAL AND BEARING MAINTENANCE

The following procedures detail servicing the pump mechanical seal and ball bearings ONLY.

Determine the pump model identification identified on the pump nameplate to select the applicable pump assembly shown in Figure 2, 3, or 4. Refer to that assembly for the following instructions.

1. Close suction and discharge piping to pump. Vent pressure from pump. Disconnect piping. Remove drain plugs (68), and drain unit. Remove pump from driver, coupling and base plate. Remove coupling hub and key (16).

2. Remove bearing retainer (17) from inboard cover (9) by removing bolts (18).

3. Remove assembled power rotor (11) from inboard cover (9). Removal of power rotor (11) includes removal of snap rings (13), ball bearing (15), seal spacers (14 & 38), and mechanical seal (25).

4. Disassemble power rotor (11) as follows:
   a. Using a flat nosed tool, such as a screw driver, remove snap ring (13) located on coupling side of ball bearing (15) from groove in power rotor (11).
   b. Sealed ball bearing (15) is assembled to power rotor (11) with light press fit. Ball bearing (15) may be removed by using bearing puller or vertical arbor press. When using press, place two pieces of key stock through openings of mechanical seal seat adapter (14) underneath ball bearing (15) on both sides of power rotor shaft. Key stock should be long enough to support power rotor (11) as it is placed in press. Position press ram against power rotor (11) coupling end face. Gently press power rotor (11) through ball bearing (15). Ensure power rotor (11) does not fall to floor once ball bearing (15) is off of its diameter.
   c. Remove thread side snap ring (13).

   For steps (d) – (f), refer to figure 5.

   d. If stationary seal face is “J” type, remove spacer (14) and “J” type stationary seal seat from power rotor (11).
   e. If stationary seal seat is O-ring type, remove seal seat adapter (14) including stationary seal seat. Remove stationary seat with O-ring from seal seat adapter (14). Discard O-ring.
   f. If single spring, rubber bellows seal, remove rotating assembly from shaft (11). If multi-spring seal, disengage set screw and then remove rotating assembly.
   g. Remove spacer (38) from shaft.

5. Remove gasket or O-ring (81) from inboard end cover (9).
6. Inspect power rotor (11) shaft and remove any nicks or burrs which are present. Polish power rotor shaft to remove any rust or oxidants that may be present under shaft sleeve. The manufacturer recommends replacement of ball bearing (15), mechanical seal (25), and gasket or O-ring (81) when these parts are disturbed from their original installed position. All parts should be coated with light lubricating oil to assist in assembly.

7. Assemble power rotor (11) and mechanical seal (25) as follows:
   
   a. Assemble spacer (38) onto shaft (11).
   
   For steps (b) – (e), refer to figure 5.
   
   b. If seal is a single spring type rubber bellows type, apply light coat of system fluid to inside diameter of bellows and slide mechanical seal rotating assembly on power rotor (11) until it seats against the shoulder of seal spacer (38). Wipe seal face with isopropyl alcohol and a lint free rag.
   
   c. If seal is a multi-spring seal, coat O-ring inside of rotating assembly with system fluid and slide mechanical seal rotating assembly on power rotor (11) until it seats against the shoulder of seal spacer (38). Tighten rotating seat set screw. Wipe seal face with isopropyl alcohol and a lint free rag.
   
   d. If seal has a “J” type stationary seat, clean the stationary seat with isopropyl alcohol and a lint free rag. Put a small amount of clean system fluid or light oil on the stationary seat running face. Install the stationary seat running face against the rotating ring running face. Install spacer (14).
   
   e. If seal has O-ring type stationary seat, install O-ring in groove of mechanical seal stationary seat. Install seat with installed O-ring in seal seat adapter (14) ensuring that groove in back of stationary seat mates to spring pin in seal seat adapter (14). Clean stationary seat with isopropyl alcohol and a lint free rag. Put a small amount of clean system fluid or light oil on stationary seat running face. Install the seal seat adapter assembly on power rotor (11) so that stationary seat running face is against the rotating ring running face.
   
   f. Install inner snap ring (13) in groove of power rotor (11).
   
   g. Press bearing (15) on power rotor (11), pressing only on inner race of ball bearing (15) using an installation sleeve until it is located next to inner snap ring (13).
   
   h. Install outer snap ring (13) in groove of power rotor (11).

8. Install gasket or O-ring (81) in seal bore of inboard cover (9).

9. Install assembled power rotor (11) in pump, centering all parts as they enter inboard cover (9). Align one of openings in spacer (14) over drain in inboard cover (9).

10. Install bearing retainer (17) on inboard cover (9) using bolts (18) torque bolt to $16.5 \pm 2$ lb-ft.
H.4 PUMP DISASSEMBLY

**CAUTION**
Fluid leakage from disassembly of pump may make the floor slippery and can cause personal injury.

**NOTE:** The G3D-275 pumps incorporate highly finished precision parts that must be handled carefully to avoid damage to critical machined surfaces. The parts removed should be tagged for identification and their exact positions in the pump carefully noted so that new parts, or the same parts, are properly replaced without damage.

Determine the pump model identification identified on the pump nameplate to select the applicable pump assembly shown in Figure 2, 3, or 4. Refer to that assembly for the following instructions.

1. Close suction and discharge piping to pump. Vent pressure from pump. Disconnect piping. Remove drain plugs (68), and drain unit. Remove pump from driver, coupling and base plate. Remove coupling hub and key (16).

2. Remove inlet head (26) from case (1) by removing bolts (10). Remove and discard O-ring (72) from inlet head (26).

3. Remove thrust plate (21) and spacers (22) by removing bolts (23) and lock washers (24).

4. If idler cup design, remove cups (20) from idlers (19).

5. Remove idlers (19) from housing (2) by rotating them in a counterclockwise direction.

**CAUTION**
Do not permit idlers (19) to drop as they emerge from housing (2).

6. Remove housing spacer (28) from case (1).

7. Remove shaft (11), ball bearing (15) and seal (25) by performing procedures in paragraph H.3 steps (2) through (6).

8. Remove inboard cover (9) by removing bolts (10).

9. Remove and discard O-ring (7) from inboard cover (9).

10. Remove tube (4) with O-rings (5) from housing (2) or inboard cover (9). Discard O-rings (5).

11. On C-flange and steel case pumps ONLY, press bushing (86) from cover (9).

12. Remove housing (2) and O-ring (6) from inlet end of case (1). Discard O-ring (6).
NOTE: Prior to reassembly of pump, clean and inspect all parts for nicks and burrs. Replace all worn or damaged parts. Imo Pump recommends replacement of all O-rings (5, 6, 7, 72), gasket or O-ring (81), mechanical seal (25) and ball bearing (15) when these parts are disturbed from their previously installed positions. Coat all parts with light lubricating oil to assist in assembly.

Determine the pump model identification identified on the pump nameplate to select the applicable pump assembly shown in Figure 2, 3, or 4. Refer to that assembly for the following instructions:

1. On C-flange and steel case pumps ONLY, wipe Loctite “N” Primer or equivalent onto the mating surfaces of bushing (86) and inboard cover (9). Coat mating surfaces of bushing (86) and inboard cover (9) with Loctite Retaining Compound RC/609 or equivalent. Insert bushing (86) into inboard cover (9).

2. Install O-rings (5) on tube (4).

3. Install tube (4) with O-rings (5) in inboard cover (9). Install O-ring 7 on inboard cover (9). Install inboard cover (9) into discharge port side of case (1) using bolts (10). Be sure seal vent (3) is facing up. Torque bolts (10) to 54 ± 5 lb-ft.

4. Install O-ring (6) in groove of housing (2).

5. Install housing (2) in pump case (1) from suction end. Align pin hole in housing (2) to tube (4) in inboard cover.

6. Assemble mechanical seal and ball bearings by performing procedures in paragraph H.3 steps (7) through (10).

7. Install idlers (19) into housing (2) by meshing threads with power rotor thread and rotating the idlers clockwise.

8. If idler cup design, install cups (20) on idlers (19).

9. Install spacer (28) on suction end of case (1) flush with edge of housing (2).

10. Install bolts (23) and lock washers (24) in thrust plate (21). Install spacers (22) on bolts (23).

11. Install thrust plate assembly including thrust plate (21), washers (24), bolts (23) and spacers (22) on housing (2). Torque bolts (23) to 26 ± 2 lb-ft.

12. Install O-ring (72) in groove in inlet head (26).

13. Install inlet head (26) using bolts (10). Torque bolts to 54 ± 5 lb-ft.

NOTE: Inlet head (26) can be rotated and repositioned in 90 degree increments to suit suction piping. To change inlet position remove bolts (10) and rotate inlet head to desired position. Install bolts (10) and torque to proper values indicated on assembly drawing.

I. TROUBLESHOOTING

For assistance with troubleshooting see the Imo General Installation Operation, Maintenance, and Troubleshooting Manual, (No. SRM00046).

J. FIELD AND FACTORY SERVICE AND PARTS

Imo Pump maintains a staff of trained service personnel that can provide pump installation, pump start-up, maintenance/overhaul and troubleshooting supervision as well as installation and maintenance training.

Our factories provide maintenance as well as overhaul and test facilities the in event the user prefers to return pumps for inspection or overhaul. Factory-overhauled pumps are normally tested and warranted “as-new” for a period of one year from date of shipment. For either field service or factory overhaul assistance, contact your local Imo Sales Office or representative at Technical/ Customer Service Department in Monroe, NC, USA.

Most pumps have repair kits available. Minor Repair Kits are used to repair leaking seals, bad bearings and/or for re-assembly after pump tear-down. They include (as applicable) pump shaft seals, packing, all gaskets/O-rings and bearings. Major Repair Kits are sufficient to rebuild completely worn-out pumps to “as-new” condition. They include all parts found in Minor Repair Kits plus all major internal parts subject to wear. Since kits have all necessary parts, kit purchase is preferred rather than selecting individual parts. When parts are individually selected from Parts List, some needed components are often overlooked. In addition, mixing worn or used parts with new parts risks rapid wear and shortened service life from new parts.
Figure 2: G3D_-275_ and G3DKH-275 Models
Figure 3: G3D_C(S)-275_ and G3DKC(S)-275_ Models
Figure 4: G3D_S-275_, EG3D_-275_ and G3DKHS-275_ Models
FIGURE 5: MECHANICAL SEAL TYPES

SINGLE SPRING, RUBBER BELLOWS MECHANICAL SEAL

D-RING TYPE SEAT

"J" TYPE SEAT

MULTI-SPRING MECHANICAL SEAL

D-RING TYPE SEAT

"J" TYPE SEAT